

Information sheet distributed while in a hospital or rehabilitation setting.

Changing your living environment

A service adapted to your health-related needs

When you're admitted to a hospital or rehabilitation centre for a health problem, members of staff provide care that allows you to maintain or regain your health and independence. The goal of the care team is to have you return home, given how important it is for you to recover in a familiar and comfortable environment. However, returning home for the long term isn't always possible.

For this reason, it's sometimes best to consider moving to a facility whose services are better suited to your needs.

Making a major decision about changing your living environment may not be easy while you're still in a hospital or (short-term) rehabilitation centre. Therefore, your care team may propose sending you home **while you wait for a place to open up that's better suited to your needs.**

PLEASE NOTE

- Special measures and enhanced homecare services can be put in place **only on a temporary basis** to ensure your safety while you wait at home.
- It is not possible to arrange enhanced, long-term homecare services (possibly on a 24/7 basis) while you wait for placement. Once a bed that is suited to your needs becomes available, you will be transferred to that facility.
- The care team will accompany you through each stage of the transition.

Although most of the health care and social services that the network provides are covered by the public health insurance system (RAMQ), some fees may apply—for example, in case a user refuses to be transferred. More information is available from your care team.

SOURCE: Vigie NSA, CIUSSS du Centre-Sud-de-l'Île-de-Montréal
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