

THE right  
service,  
BY right  
THE person,  
AT right  
THE time

PRIMARY  
CARE ACCESS  
POINT 

For patients without a family physician

# FOLLOW-UP ON MY REQUEST

Have you been applied to the  
**Primary care access point (GAP)**  
for a health consultation?

You haven't been contacted by GAP about this  
consultation for more than 72 hours?

Contact GAP at **811 - option 3** during service hours:

Monday to Friday, 8 a.m. to 8 p.m.

Weekends and holidays, 8 a.m. to 4 p.m.

**If this is an emergency**, please call 911 or go to the  
nearest emergency center.